



## Coordinating Quality for a Multi-Site Community Laboratory

Janice Nolan, Director of Quality & Regulatory Affairs, will share her organization's experience with the implementation of Ontario Laboratory Accreditation (OLA) requirements at 11 laboratory sites throughout Ontario. The development and maintenance of a Quality Management System at several laboratory locations certainly presents some challenges.

Janice will provide a history of the development of the OLA program, as well as 'Lessons Learned' along the path to accreditation.